

All complaints, including anonymous complaints, are fully investigated and follow the protocols listed below:

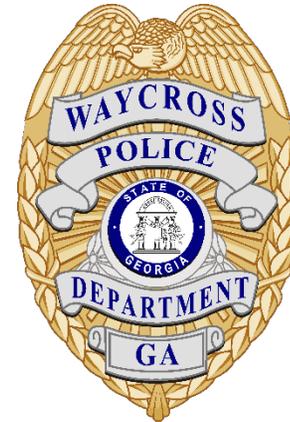
- The department receives the complaint.
- The complainant is notified in person or in writing that their complaint has been received.
- An Internal Affairs Officer will thoroughly investigate the complaint, including gathering evidence, interviewing witnesses/ victims/ offending officer, reviewing of audio & video evidence and exhaust all leads.
- All evidence is reviewed and recommendations are made.
- Investigations without unusual circumstances should be completed within 30 days. Some investigations may take longer.
- The final disposition of the complaint will be sent to the complainant via US mail.

Waycross Police Department

Captain Paul Crawford
Internal Affairs
pcrawford@waycrossga.com

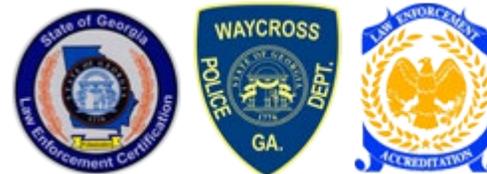
512 Oak Street
Waycross, Georgia 31501
Phone: 912.287.2921
Fax: 912.287.2926

Waycross Police Department



Feedback Guide On How To:

Submit a Compliment
Submit a Complaint
Submit Comments



How a citizen may make a compliment, complaint or comment.

In person:

If you wish to make a formal compliment, complaint or comment about the actions of a Waycross Police Officer or about any aspect of the Waycross Police Department operations:

1. Come to the Waycross Police Department located at 512 Oak Street, Waycross, Georgia 31501
or
2. Notify *any* police department employee that you would like to make a formal compliment, comment or complaint.
or
3. Call the police department main phone line, (912)287-2921, and speak to any supervisor on duty to set a meeting to take your formal compliment, complaint or comment.

How a citizen may make a compliment, complaint or comment.

Online:

Go to the City of Waycross website:
www.waycrossga.com

Under the **Departments** drop down menu, select the **Police Department** link.

On the **Police Department** page, select the **Command Staff** link.

Scroll to the bottom of the page to the **Citizen Complaint Form** link which will bring up a printable complaint form.

You can email your completed form to:

pcrawford@waycrossga.gov

or

tc Cox@waycrossga.gov